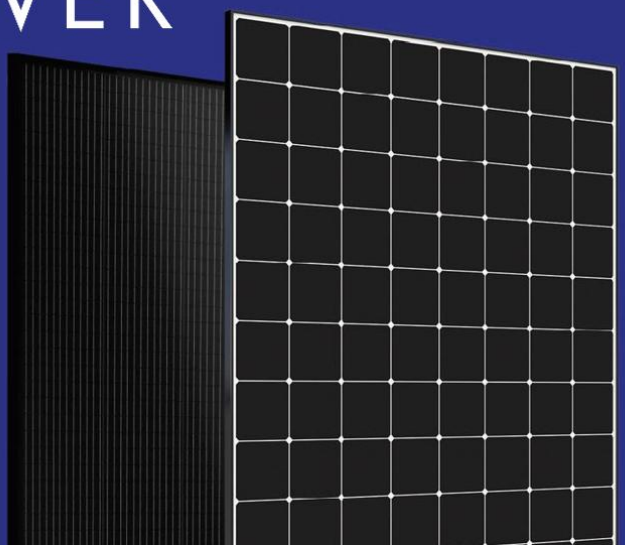
TCL | SUNPOWER

SunPower Maxeon and Performance Photovoltaic panels



Limited Warranty for PV Modules

1. Limited Product and Power Warranties

Effective Date: January 1, 2026.

PV Module(s). This Limited Warranty applies to photovoltaic modules with the model numbers listed in the Warranty Table sold on or after the Effective Date (the "PV Modules"). The PV Module(s) exclude any power electronic, external connector, jumper, microinverter or other external device included or sold with the PV Modules.

This Limited Warranty for photovoltaic modules (the "Limited Warranty") is provided by TCL Zhonghuan Energy Technology (Jiangsu) Co., Ltd. (the "Manufacturer")*.

In Australia, this Limited Warranty is administered by SunPower Corporation Australia Pty Ltd of Suite 207/28 Riddell Parade, Elsternwick VIC 3185, Australia ("TCL SunPower"), which acts as the local contact point for warranty claims and enquiries.

The Manufacturer and its affiliated entities operate under the TCL Solar brand.

Warranty Start Date. The Warranty Start Date is the earlier of: (i) the date of array interconnection, and (ii) 6 months following delivery of the PV Modules. If the delivery date cannot be verified, then the manufacturing date will be used in its place.

Product Warranty. Subject at all times to the terms and conditions in this Limited Warranty, the Manufacturer warrants the PV Modules will be free from defects in materials and workmanship that materially impact the functioning of the PV Modules under normal application, installation, use and service conditions during the Product Warranty Term, as set forth in the Warranty Table.

Power Warranty. Subject at all times to the terms and conditions in this Limited Warranty, the Manufacturer warrants the PV Modules will have a Measured Peak Power[1] of at least the Guaranteed Peak Power during the Power Warranty Term, as set forth in the Warranty Table.

Registration.

Registration is not required for modules sold on or after the effective date on this warranty document.

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* With effect from 1 January 2026, TCL Zhonghuan Energy Technology (Jiangsu) Co., Ltd. has assumed the warranty obligations previously held by Maxeon Solar Technologies Ltd. TCL SunPower continues to support eligible warranty claims for applicable SunPower and Maxeon branded photovoltaic modules.

[1] *"Measured Peak Power" is a measurement of the watt peak of a PV Module at Standard Test Conditions (1000W/m² irradiance, AM1.5, 25C. SOMS current, LACCS FF and Voltage from NREL calibration), as described in IEC61215, measured per IEC60904, and accounting for 3% measurement tolerance. Measured Peak Power measurements require a sweep rate of no less than 200ms to ensure an accurate power measurement. TCL SunPower can provide a detailed testing procedure or a list of recognized testing agencies upon request.*

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Warranty Table.

PV Modules	Product Warranty Term	Power Warranty Term	Guaranteed Peak Power (a percentage of "Minimum Peak Power," which is the rated power shown on the label for the PV Module)
SPR-MAXy-xxx SPR-Xyy-xxx SPR-Eyy-xxx	40 years from the Warranty Start Date	40 years from the Warranty Start Date	98% of the Minimum Peak Power for the 1st year of the Power Warranty Term, reduced by 0.25% at the beginning of each subsequent year of the Power Warranty Term, down to 88.25% for the final, 40th year.
SPR-P6-xxx-BLK SPR-P6-xxx-COM-XS	25 years from the Warranty Start Date	25 years from the Warranty Start Date	98% of the Minimum Peak Power for the 1st year of the Power Warranty Term, reduced by 0.45% at the beginning of each subsequent year of the Power Warranty Term, down to 87.2% for the final, 25th year.
SPR-P7-xxx-BLK SPR-P7-xxx-BLK-1500 SPR-P7-xxx-BLK-P SPR-P7-xxx-COM-S	30 years from the Warranty Start Date	30 years from the Warranty Start Date	99% of the Minimum Peak Power for the 1st year of the Power Warranty Term, reduced by 0.4% at the beginning of each subsequent year of the Power Warranty Term, down to 87.4% for the final, 30th year.

2. Customer Support, Claims Process and Coverage

Immediately contact TCL SunPower at techsupport.australia@sunpowerglobal.com or claims covered by the Limited Warranty. TCL SunPower may require additional information to validate the claim, including: applicable warranty registration information; itemized proof of purchase, delivery or installation information; serial and model numbers; and evidence regarding the basis of claim. All TCL SunPower obligations hereunder are expressly contingent upon the timely and full provision of such additional information that is reasonably required to validate the claim. Claims subject to the exclusions set forth in Section 4 will be rejected. Returned PV Modules will not be accepted unless prior written authorization has been provided by TCL SunPower.

For a validated claim made during the applicable Warranty Term, TCL SunPower will either repair, replace, or refund the covered PV Modules. Subject to Applicable Law, TCL SunPower has sole discretion in determining repair, replacement, or refund for each claim. For repairs and replacements, TCL SunPower will pay reasonable, customary transportation costs for the return of covered PV Modules from, and the shipment of repaired or replacement PV Modules, to the place where the covered PV Modules were originally delivered by TCL SunPower. Replacement PV Modules may be refurbished or remanufactured PV Modules, will be electrically and mechanically compatible with the covered PV Modules, and will have a substantially equal or greater power rating.

If TCL SunPower issues a refund under a valid Product or Power Warranty claim, then TCL SunPower will refund the original purchase price for the first five years of the applicable Warranty Term, and then linearly depreciate the refund amount by 2.78% per year for 40-year Warranty Terms, 3.85% per year for 30-year Warranty Terms, 13.5% per year for 12-year Warranty Terms, and 4.75% per year for 25-year and other Warranty Terms (the "Claim Value"), provided that for a valid Power Warranty claim, TCL SunPower will refund the Claim Value multiplied by the percentage difference between the Guaranteed Peak Power percentage and the Measured Peak Power percentage (both as a percentage of the Minimum Peak Power). If the original purchase price cannot be substantiated, then TCL SunPower will use the current market value instead of the original purchase price to determine the Claim Value.

3. General Conditions for Warranty Claims

a) Any and all coverage, right, and performance under this Limited Warranty is expressly conditioned upon full payment (including full payment of any charges for interest or late payment) due in respect of the PV Modules.
b) TCL SunPower has no obligations under this Limited Warranty if there are outstanding charges or payments for PV Modules that are the subject of a warranty claim.
c) All warranty claims hereunder must be filed within the applicable Warranty Term. Any warranty claim filed outside the applicable Warranty Term, including any claim for a latent or undiscovered defect, is invalid and will be rejected by TCL SunPower.
d) The Product and Power Warranty Terms for any repaired or replaced PV Module shall not extend beyond the

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original terms.

e) When PV Modules are used on a mobile platform of any type, such as a vehicle (not including trackers), the Product and Power Warranty Terms shall each be limited to 12 years.

f) When PV Modules are used in a system over 500 kW or on a ground-mount application, such as a tracker or carport, the Product and Power Warranty Terms shall each be limited to 25 years unless written approval is provided by TCL SunPower.

g) PV Modules used with floating mounting systems are excluded entirely from this Limited Warranty unless prior written approval is obtained from TCL SunPower, subject to any terms, conditions, and changes as may be set out in such written approval.

h) In cases of PV Module replacement, title to any replaced PV Module shall pass to TCL SunPower.

i) All warranty claims must be filed by or on behalf of the warranty holder. TCL SunPower may require documentation to confirm the identity of the warranty holder, authority of the claimant, and the sale, delivery, and original place of installation of the PV Modules. TCL SunPower may reject warranty claims with insufficient documentation in its sole, reasonable discretion.

j) This Limited Warranty is fully assignable by the warranty holder to a third party, provided: the warranty holder provides notice of assignment in accordance with https://www.sunpowerglobal.com/au/documents within 90 days of the assignment and the notice includes reasonable documentation evidencing such assignment.

4. Exclusions

The Limited Warranty does not apply to any of the following exclusions, including any defect, failure, or power loss caused in whole or in part thereby. TCL SunPower will determine whether a claim is subject to an exclusion in its sole, reasonable discretion.

a) PV Modules subjected to: (i) misuse, abuse, neglect or accident; (ii) alteration or improper installation (improper installation includes, without limitation, installation that does not comply with all TCL SunPower installation instructions and operations and maintenance instructions of any type, as may be amended and updated from time to time at TCL SunPower's sole discretion, and all national, state, and local laws, codes, ordinances, and regulations); (iii) repair or modification by someone other than an approved service technician of TCL SunPower; (iv) conditions exceeding the voltage, wind, snow load, and any other operational specifications; (v) power failure or surges; (vi) indirect or direct damage from lightning, flood, fire, hail or other acts of nature; (vii) damage from persons, biological activity, or industrial chemical exposure; or (viii) damage from impact or other events outside TCL SunPower's control.

Please read the safety and installation instructions.

Visit https://www.sunpowerglobal.com/au/documents.
Paper version can be requested through techsupport.australia@sunpowerglobal.com.

b) Cosmetic defects or effects stemming from normal wear and tear of PV Module materials and cosmetic variations that do not cause power output to fall below the Guaranteed Peak Power. Normal wear and tear of PV Module materials includes, but is not limited to, fading of frame color, weathering of glass coatings, and areas of discoloration around or over individual solar cells or any part of the PV Module.

c) PV Modules installed in locations, in TCL SunPower's absolute judgment, that may be subject to direct contact with bodies of salt water.

d) PV Modules for which the labels containing product type or serial number have been altered, removed or made illegible.

e) PV Modules that have been moved from their original installation location without the express written approval of TCL SunPower.

f) PV Modules with MAX and -COM or -UPP in the product model number that have been installed on single-family homes or semi-detached homes, including but not limited to duplexes and town homes. For clarity, apartments and condominiums are not excluded from the Limited Warranty.

5. Limitations of Warranty Scope and Applicable Law

5.1 Australian Consumer Law

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Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits provided under this Limited Warranty are in addition to, and do not limit, any rights and remedies available under the Australian Consumer Law. This Limited Warranty operates independently of, and does not replace, consumer guarantees under the Australian Consumer Law.

5.2 Scope of Warranty and Exclusions

Subject always to the Australian Consumer Law and any other applicable law that cannot be excluded, restricted or modified, this Limited Warranty sets out the Manufacturer's voluntary warranty in relation to the PV Modules.
Except as expressly set out in this Limited Warranty or required by applicable law, all other warranties, guarantees and conditions of any kind (whether express, implied, statutory or otherwise), including any implied warranties of merchantability or fitness for purpose, are excluded to the maximum extent permitted by law.
Nothing in this Limited Warranty excludes, restricts or modifies any right or remedy conferred by the Australian Consumer Law or any other law where to do so would be unlawful.

5.3 Limitation of Liability

Subject to applicable law, including the Australian Consumer Law:
a. the Manufacturer's liability under this Limited Warranty is limited to the remedies expressly set out in this document;
b. the Manufacturer and TCL SunPower shall not be liable for any indirect or consequential loss, including loss of profit, revenue, production, business opportunity or use, except to the extent such loss is reasonably foreseeable and recoverable under the Australian Consumer Law;
c. the Manufacturer and TCL SunPower shall not be liable for any loss or damage arising from installation, removal, reinstallation, system integration or performance of any third-party components, except to the extent such liability cannot be excluded under the Australian Consumer Law; and
d. the aggregate liability of the Manufacturer and TCL SunPower arising out of or in connection with the PV Modules or this Limited Warranty shall not exceed the purchase price paid for the affected PV Modules, except to the extent such limitation is not permitted under the Australian Consumer Law, including in relation to major failures or reasonably foreseeable loss.

5.4 Consumer Guarantees – Limitation (Section 64A)

To the extent permitted by section 64A of the Australian Consumer Law, the liability of the Manufacturer for a failure to comply with a consumer guarantee is limited, at the Manufacturer's option, to one or more of the following:
a. replacement of the PV Modules or the supply of equivalent PV Modules;
b. repair of the PV Modules;
c. payment of the cost of replacing the PV Modules or acquiring equivalent PV Modules; or
d. payment of the cost of having the PV Modules repaired.

6. Applicable Law and Jurisdiction

This Limited Warranty is governed by and shall be construed in accordance with the laws of Victoria, Australia. Disputes concerning this Limited Warranty may be submitted to the non-exclusive jurisdiction of the courts of Victoria and any courts which have jurisdiction to hear appeals from those courts.
Nothing in this clause limits or restricts any rights a consumer may have under the Australian Consumer Law or other applicable laws, including rights to commence proceedings in any other court of competent jurisdiction.
For the purposes of this Limited Warranty, applicable law includes the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, and any applicable state or territory fair trading legislation.

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5. Contact Details

All claims and inquiries under this Limited Warranty or consumer guarantees should be directed to support.anz@sunpowerglobal.com.

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10-20 Gwynne Street, 3121 Cremorne, VIC, Australia

1800 985 638

https://www.sunpowerglobal.com/au

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